**QUIZ-1 (GRADED)**

 **COMMUNICATION**

1. List any four modes/methods of communication. [2]

1…………………………………………………………………………………………………………………………………………………………2…………………………………………………………………………………………………………………………………………………………3…………………………………………………………………………………………………………………………………………………………4…………………………………………………………………………………………………………………………………………………………

1. Explain what is meant by VOIP. [2]

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1. Name two items of computer hardware that are needed in order to make a VOIP phone call

from one computer to another. [2]

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2…………………………………………………………………………………………………………………………………………………………

1. Describe four advantages of using VOIP rather than sending messages using email. [4]

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4…………………………………………………………………………………………………………………………………………………………

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